

JEBE | Letter from the Editor

Greetings JEBE Readers!

Welcome to the 2020 edition of the *Journal for Excellence in Business & Education*. In this issue, you will find a new multilevel model of PsyCap's influence on customer satisfaction through effective management of unit service climate; suggestions for helping students build confidence and leadership skills through cohort learning and networking events; recommendations for designing effective law curriculum for business students; and how time on task is affected by onsite, online and hybrid programs, particularly relevant during this pandemic time of COVID 19.

Thank you to all those who submitted, reviewed and revised manuscripts for this edition. We hope you will continue to consider JEBE as a venue for your work.

~Linda T. Thomas, JEBE Editor